Employee Handbook

By our hands, the people shall live a better life

Le nu Spa

Colette Le
MY SPA 2 U, LLC / DBA LE NU SPA
Please note: Any changes made to this document will not be reflected in your online Handbook. To ensure that your online Handbook is up to date, and to take advantage of content updates, policy alerts, and online employee access to your policies, be sure to update your online Handbook with any edits made to this document.

My Spa 2 U LLC / dba Le Nu Spa

By our hands, the people shall live a better life

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1. Introduction

1.1 Handbook Disclaimer

The contents of this handbook serve only as guidelines and supersede any prior handbook. Neither this handbook, nor any other policy or practice, creates an employment contract, or an implied or express promise of continued employment with the Company. Employment with My Spa 2 U LLC / dba Le Nu Spa is "AT-WILL." This means employees or My Spa 2 U LLC / dba Le Nu Spa may terminate the employment relationship at any time, for any reason, with or without cause or advance notice. As an at-will employee, it is not guaranteed, in any manner, that you will be employed with My Spa 2 U LLC / dba Le Nu Spa for any set period of time.

This handbook may provide a summary of employee health benefits, however actual coverage will be determined by the express terms of the benefit plan documents. If there are any conflicts between the handbook or summaries provided and the plan documents, the plan documents will control. The Company reserves the right to amend, interpret, modify or terminate any of its employee benefits programs without prior notice to the extent allowed by law.

The Company also has the right, with or without notice, in an individual case or generally, to change any of the policies in this handbook, or any of its guidelines, policies, practices, working conditions or benefits at any time. No one is authorized to provide any employee with an employment contract or special arrangement concerning terms or conditions of employment unless the contract or arrangement is in writing and signed by the president and the employee.

1.2 Welcome Message

Dear Valued Employee,

Welcome to My Spa 2 U LLC / dba Le Nu Spa! We are pleased with your decision to join our team.

My Spa 2 U LLC / dba Le Nu Spa is committed to providing superior quality and unparalleled customer service in all aspects of our business. We believe each employee contributes to the success and growth of our Company.

This employee handbook contains general information on our policies, practices, and benefits. Please read it carefully. If you have questions regarding the handbook, please discuss them with your supervisor or the Spa Manager.

Welcome aboard. We look forward to working with you!

Sincerely,

The Spa Manager

1.3 Changes in Policy
Change at My Spa 2 U LLC / dba Le Nu Spa is inevitable. Therefore, we expressly reserve the right to interpret, modify, suspend, cancel, or dispute, with or without notice, all or any part of our policies, procedures, and benefits at any time with or without prior notice. Changes will be effective on the dates determined by My Spa 2 U LLC / dba Le Nu Spa, and after those dates all superseded policies will be null and void.

No individual supervisor or manager has the authority to alter the foregoing. Any employee who is unclear on any policy or procedure should consult a supervisor or the Spa Manager.
2. General Employment

2.1 At-Will Employment

Employment with My Spa 2 U LLC / dba Le Nu Spa is "at-will." This means employees are free to resign at any time, with or without cause, and My Spa 2 U LLC / dba Le Nu Spa may terminate the employment relationship at any time, with or without cause or advance notice. As an at-will employee, it is not guaranteed, in any manner, that you will be employed with My Spa 2 U LLC / dba Le Nu Spa for any set period of time.

The policies set forth in this employee handbook are the policies that are in effect at the time of publication. They may be amended, modified, or terminated at any time by My Spa 2 U LLC / dba Le Nu Spa, except for the policy on at-will employment, which may be modified only by a signed, written agreement between the President and the employee at issue. Nothing in this handbook may be construed as creating a promise of future benefits or a binding contract between My Spa 2 U LLC / dba Le Nu Spa and any of its employees.

2.2 Immigration Law Compliance

My Spa 2 U LLC / dba Le Nu Spa is committed to employing only United States citizens and aliens who are authorized to work in the United States.

In compliance with the Immigration Reform and Control Act of 1986, as amended, each new employee, as a condition of employment, must complete the Employment Eligibility Verification Form I-9 and present documentation establishing identity and employment eligibility. Former employees who are rehired must also complete the form if they have not completed an I-9 with My Spa 2 U LLC / dba Le Nu Spa within the past three years, or if their previous I-9 is no longer retained or valid.

My Spa 2 U LLC / dba Le Nu Spa may participate in the federal government's electronic employment verification system, known as "E-Verify." Pursuant to E-Verify, My Spa 2 U LLC / dba Le Nu Spa provides the Social Security Administration, and if necessary, the Department of Homeland Security with information from each new employee's Form I-9 to confirm work authorization.

2.3 Equal Employment Opportunity

My Spa 2 U LLC / dba Le Nu Spa is an Equal Opportunity Employer. Employment opportunities at My Spa 2 U LLC / dba Le Nu Spa are based upon one's qualifications and capabilities to perform the essential functions of a particular job. All employment opportunities are provided without regard to race, religion, sex, pregnancy, childbirth or related medical conditions, national origin, age, veteran status, disability, genetic information, or any other characteristic protected by law.

This Equal Employment Opportunity policy governs all aspects of employment, including, but not limited to, recruitment, hiring, selection, job assignment, promotions, transfers, compensation, discipline, termination, layoff, access to benefits and training, and all other conditions and privileges of employment.
The Company will provide reasonable accommodations as necessary and where required by law so long as the accommodation does not pose an undue hardship on the business. The Company will also accommodate sincerely held religious beliefs of its employees to the extent the accommodation does not pose an undue hardship on the business. If you would like to request an accommodation, or have any questions about your rights and responsibilities, contact your Spa Manager. This policy is not intended to afford employees with any greater protections than those which exist under federal, state or local law.

My Spa 2 U LLC / dba Le Nu Spa strongly urges the reporting of all instances of discrimination and harassment, and prohibits retaliation against any individual who reports discrimination, harassment, or participates in an investigation of such report. My Spa 2 U LLC / dba Le Nu Spa will take appropriate disciplinary action, up to and including immediate termination, against any employee who violates this policy.

2.4 Equal Employment Opportunity (North Carolina Employees)

My Spa 2 U LLC / dba Le Nu Spa is an Equal Opportunity Employer. Employment opportunities at My Spa 2 U LLC / dba Le Nu Spa are based upon one's qualifications and capabilities to perform the essential functions of a particular job. All employment opportunities are provided without regard to:

- Race
- Color
- Religion
- Sex
- National origin
- Age
- Veteran status
- Handicap
- Disability
- AIDS or HIV
- Sickle cell or hemoglobin C trait
- Genetic information
- Domestic violence victim status
- Lawful activity outside the workplace during non-work hours, such as the use of tobacco products
- Any other characteristic protected by law

This Equal Employment Opportunity policy governs all aspects of employment, including, but not limited to, recruitment, hiring, selection, job assignment, promotions, transfers, compensation, discipline, termination, layoff, access to benefits and training, and all other conditions and privileges of employment.

My Spa 2 U LLC / dba Le Nu Spa strongly urges the reporting of all instances of discrimination and harassment, and prohibits retaliation against any individual who reports discrimination, harassment or participates in an investigation of such report. My Spa 2 U LLC / dba Le Nu Spa will take appropriate disciplinary action, up to and including immediate termination, against any employee who violates this policy.

2.5 Employee Grievances
It is the policy of My Spa 2 U LLC / dba Le Nu Spa to maintain a harmonious workplace environment. My Spa 2 U LLC / dba Le Nu Spa encourages its employees to express concerns about work-related issues, including workplace communication, interpersonal conflict, and other working conditions.

Employees are encouraged to raise concerns with their supervisors. If not resolved at this level, an employee may submit, in writing, a signed grievance to the Spa Manager.

After receiving a written grievance, My Spa 2 U LLC / dba Le Nu Spa may hold a meeting with the employee, the immediate supervisor, and any other individuals who may assist in the investigation or resolution of the issue. All discussions related to the grievance will be limited to those involved with, and who can assist with, resolving the issue.

Complaints involving alleged discriminatory practices shall be processed in accordance with My Spa 2 U LLC / dba Le Nu Spa’s Sexual and other Unlawful Harassment Policy.

My Spa 2 U LLC / dba Le Nu Spa assures that all employees filing a grievance or complaint can do so without fear of retaliation or reprisal.

2.6 Internal Communication

Effective and ongoing communication within My Spa 2 U LLC / dba Le Nu Spa is essential. As such, the Company maintains systems through which important information can be shared among employees and management.

Bulletin boards are posted in designated areas of the workplace to display important information and announcements. In addition, My Spa 2 U LLC / dba Le Nu Spa uses the Intranet and email to facilitate communication and share access to documents. For information on appropriate email and Internet usage, employees may refer to the Computer, Email, and Internet Usage policy. To avoid confusion, employees should not post or remove any material from the bulletin boards.

All employees are responsible for checking internal communications on a frequent and regular basis. Employees should consult their supervisor with any questions or concerns on information disseminated.

2.7 Outside Employment

Employees may hold outside jobs as long as the employee meets the performance standards of their position with My Spa 2 U LLC / dba Le Nu Spa.

Unless an alternative work schedule has been approved by My Spa 2 U LLC / dba Le Nu Spa, employees will be subject to the Company’s scheduling demands, regardless of any existing outside work assignments; this includes availability for overtime when necessary.

My Spa 2 U LLC / dba Le Nu Spa’s property, office space, equipment, materials, trade secrets, and any other confidential information may not be used for any purposes relating to outside employment.
2.8 Anti-Retaliation and Whistleblower Policy

This policy is designed to protect employees and address My Spa 2 U LLC / dba Le Nu Spa's commitment to integrity and ethical behavior. In accordance with anti-retaliation and whistleblower protection regulations, My Spa 2 U LLC / dba Le Nu Spa will not tolerate any retaliation against an employee who:

- Makes a good faith complaint, or threatens to make a good faith complaint, regarding the suspected Company or employee violations of the law, including discriminatory or other unfair employment practices;
- Makes a good faith complaint, or threatens to make a good faith complaint, regarding accounting, internal accounting controls, or auditing matters that may lead to incorrect, or misrepresentations in, financial accounting;
- Makes a good faith report, or threatens to make a good faith report, of a violation that endangers the health or safety of an employee, patient, client or customer, environment or general public;
- Objects to, or refuses to participate in, any activity, policy or practice, which the employee reasonably believes is a violation of the law;
- Provides information to assist in an investigation regarding violations of the law; or
- Files, testifies, participates or assists in a proceeding, action or hearing in relation to alleged violations of the law.

Retaliation is defined as any adverse employment action against an employee, including, but not limited to, refusal to hire, failure to promote, demotion, suspension, harassment, denial of training opportunities, termination, or discrimination in any manner in the terms and conditions of employment.

Anyone found to have engaged in retaliation or in violation of law, policy or practice will be subject to discipline, up to and including termination. Employees who knowingly make a false report of a violation will be subject to disciplinary action, up to and including termination.

Employees who wish to report a violation should contact their supervisor or Le Nu Spa directly. Employees should also review their state and local requirements for any additional reporting guidelines.

My Spa 2 U LLC / dba Le Nu Spa will promptly and thoroughly investigate and, if necessary, address any reported violation.

Employees who have any questions or concerns regarding this policy and related reporting requirements should contact their supervisor, the Spa Manager or any state or local agency responsible for investigating alleged violations.
3. Employment Status & Recordkeeping

3.1 Employment Classifications

For purposes of salary administration and eligibility for overtime payments and employee benefits, My Spa 2 U LLC / dba Le Nu Spa classifies employees as either exempt or non-exempt. Non-exempt employees are entitled to overtime pay in accordance with federal and state overtime provisions. Exempt employees are exempt from federal and state overtime laws and, but for a few narrow exceptions, are generally paid a fixed amount of pay for each workweek in which work is performed.

If you change positions during your employment with My Spa 2 U LLC / dba Le Nu Spa or if your job responsibilities change, you will be informed by the Spa Manager of any change in your exempt status.

In addition to your designation of either exempt or non-exempt, you also belong to one of the following employment categories:

**Full-Time:**

Full-time employees are regularly scheduled to work greater or equal to 40 hours per week. Generally, regular full-time employees are eligible for My Spa 2 U LLC / dba Le Nu Spa's benefits, subject to the terms, conditions, and limitations of each benefit program.

**Part-Time:**

Part-time employees are regularly scheduled to work less than 40 hours per week. Regular part-time employees may be eligible for some My Spa 2 U LLC / dba Le Nu Spa benefit programs, subject to the terms, conditions, and limitations of each benefit program.

**Temporary:**

Temporary employees include those hired for a limited time to assist in a specific function or in the completion of a specific project. Temporary employees generally are not entitled to My Spa 2 U LLC / dba Le Nu Spa benefits, but are eligible for statutory benefits to the extent required by law. Employment beyond any initially stated period does not in any way imply a change in employment status or classification. Temporary employees retain temporary status unless and until they are notified, by My Spa 2 U LLC / dba Le Nu Spa Management, of a change.

3.2 Personnel Data Changes

It is the responsibility of each employee to promptly notify their supervisor or the Spa Manager of any changes in personnel data. Such changes may affect your eligibility for benefits, the amount you pay for benefit premiums, and your receipt of important company information.

If any of the following have changed or will change in the coming future, contact your supervisor or the Spa Manager as soon as possible:

- Legal name
• Mailing address
• Telephone number(s)
• Change of beneficiary
• Exemptions on your tax forms
• Emergency contact(s)
• Training certificates
• Professional licenses

3.3 Expense Reimbursement

My Spa 2 U LLC / dba Le Nu Spa reimburses employees for necessary expenditures and reasonable costs incurred in the course of doing their jobs. Expenses incurred by an employee must be approved in advance by the Spa Manager.

Some expenses that may warrant reimbursement include, but are not limited, to the following: mileage costs, air or ground transportation costs, lodging, meals for the purpose of carrying out company business, and any other reimbursable expenses as required by law. Employees are expected to make a reasonable effort to limit business expenses to economical options.

To be reimbursed, employees must submit expense reports to the Spa Manager for approval. The report must be accompanied by receipts or other documentation substantiating the expenses. Questions regarding this policy should be directed to your supervisor.

3.4 Termination of Employment

Termination of employment is an inevitable part of personnel activity within any organization.

Notice of Voluntary Separation

Employees who intend to terminate employment with My Spa 2 U LLC / dba Le Nu Spa shall provide My Spa 2 U LLC / dba Le Nu Spa with at least two weeks written notice. Such notice is intended to allow the Company time to adjust to the employee’s departure without placing undue burden on those employees who may be required to fill in before a replacement can be found.

Return of Company Property

Any employee who terminates employment with My Spa 2 U LLC / dba Le Nu Spa shall return all files, records, keys, and any other materials that are the property of My Spa 2 U LLC / dba Le Nu Spa prior to their last date of employment.

Final Pay

My Spa 2 U LLC / dba Le Nu Spa will provide employees with their final pay in accordance with applicable federal, state and local laws.
Benefits Upon Termination

All accrued and/or vested benefits that are due and payable at termination will be paid in accordance with applicable federal, state and local laws.

Certain benefits, such as healthcare coverage, may continue at the employee’s expense, if the employee elects to do so. My Spa 2 U LLC / dba Le Nu Spa will notify employees of the benefits that may be continued and of the terms, conditions, and limitations of such continuation.

If you have any questions or concerns regarding this policy, contact My Spa 2 U LLC / dba Le Nu Spa’s Spa Manager.
4. Working Conditions & Hours

4.1 Company Hours

My Spa 2 U LLC / dba Le Nu Spa is open for business from

- Tuesday 10:00 AM to 7:00 PM
- Wednesday 10:00 AM to 7:00 PM
- Thursday 10:00 AM to 7:00 PM
- Friday 10:00 AM to 7:00 PM
- Saturday 9:00 AM to 6:00 PM

This excludes holidays recognized by My Spa 2 U LLC / dba Le Nu Spa. The standard workweek is 40 hours.

Appointments start at 10:15 am Tuesday - Friday and 9:15 am Saturday

Supervisors will advise employees of their scheduled shift, including starting and ending times. Business needs may necessitate a variation in your starting and ending times as well as in the total hours you may be scheduled to work each day and each week.

4.2 Emergency Closing

At times, emergencies such as severe weather, fires, or power failures can disrupt company operations. In extreme cases, these circumstances may require the closing of a work facility. The decision to close or delay regular operations will be made by My Spa 2 U LLC / dba Le Nu Spa management.

When a decision is made to close the office, employees will receive official notification from their supervisor.

4.3 Parking

My Spa 2 U LLC / dba Le Nu Spa provides parking for employees in the building parking lot. There should be ample space for all employees. Employees may only park in open spaces or those designated for use by My Spa 2 U LLC / dba Le Nu Spa. Vehicles parked in spaces designated for private use will be towed at the owner’s expense.

4.4 Workplace Safety

My Spa 2 U LLC / dba Le Nu Spa is committed to providing a clean, safe, and healthful work environment for its employees. Maintaining a safe work environment, however, requires the continuous cooperation of all employees. My Spa 2 U LLC / dba Le Nu Spa and all employees must comply with all occupational safety and health standards and regulations established by the Occupational Safety and Health Act and state and local regulations. In addition, all employees are expected to obey safety rules and exercise caution and common sense in all work activities.
Employees need to keep their voices at a low level at all times. Conversations with the clients should be professional and in English.

Everyone is responsible for laundry and cleaning tasks assigned to them. Working stations must be cleaned and materials refilled before leaving for the day.

- Each therapist table has a blanket for client use therefore employees should not lay on top of the blankets.
- Whites are to be washed with whites only and colors are to be washed with colors only.

**Complaint and Reporting Procedure:**

Employees should immediately report any unsafe conditions to their supervisor without fear of reprisal. In the case of an accident that results in injury, regardless of how seemingly insignificant the injury may appear, employees must notify their supervisor. If you believe it would be inappropriate to report the matter to your supervisor, you can report it directly to:

Le Nu Spa

3434 Kildaire Farm Rd. Suite 126 Cary, NC 27518

919-999-2772

Employees who violate safety standards, cause hazardous or dangerous situations, or fail to report or, where appropriate, remedy such situations may be subject to disciplinary action, up to and including termination of employment.

**Retaliation Prohibited:**

My Spa 2 U LLC / dba Le Nu Spa expressly prohibits retaliation against anyone who reports unsafe working conditions or work-related accidents, injuries or illnesses. Any form of retaliation will be subject to disciplinary action, up to and including termination of employment.

Questions or concerns regarding this policy should be directed to your supervisor or the Spa Manager.

**4.5 Security**

The purpose of My Spa 2 U LLC / dba Le Nu Spa's security policy is to protect Company assets and to maintain a safe working environment for all employees.

**Facility Access:**

All regular My Spa 2 U LLC / dba Le Nu Spa employees will be issued a key to gain access to My Spa 2 U LLC / dba Le Nu Spa facilities. Employees who are issued keys are responsible for their safekeeping. All lost or stolen keys must be reported to your supervisor as soon as possible.
Upon separation from My Spa 2 U LLC / dba Le Nu Spa, and at any other time upon My Spa 2 U LLC / dba Le Nu Spa's request, all keys must be returned to your supervisor.

**Closing Procedures:**

The last employee, or a designated employee, who leaves the office at the end of the business day assumes the responsibility to ensure that: all doors are securely locked; the alarm system is armed; thermostats are set on appropriate evening and/or weekend setting; and all appliances and lights are turned off with the exception of the lights normally left on for security purposes.

Employees are not permitted on company property after hours without prior written authorization from the Spa Manager.

**4.6 Meal & Break Periods**

In accordance with state and local laws, non-exempt employees will be provided with meal and break periods. Break periods of less than 20 minutes will be paid. Break periods lasting longer than 20 minutes will be unpaid.

Non-exempt employees must be fully relieved of their job responsibilities and are not permitted to work during unpaid break and meal periods of more than 20 minutes. If for any reason a non-exempt employee does not take the applicable meal and rest period that they are provided, the employee must notify his or her supervisor immediately.

Employee lunch break is 1 hour. Employees need to clock out and clock in for their lunch break.

My Spa 2 U LLC / dba Le Nu Spa will schedule meal and break periods in order to accommodate Company operating requirements.

**4.7 Break Time for Nursing Mothers**

My Spa 2 U LLC / dba Le Nu Spa accommodates employees who wish to express breast milk during the workday by providing reasonable break times to do so. The Company will provide a designated room, other than a bathroom, that is shielded from view, free from intrusion from coworkers and the public and is in compliance with all other applicable laws for this purpose.

Employees who use regularly scheduled rest breaks to express breast milk will be paid for the break time. If the lactation break does not run concurrently with the employee's regularly scheduled compensated break, the lactation break time will be unpaid.

For questions related to this policy, please contact the Spa Manager.
5. Employee Benefits

5.1 Employee Discount Program

My Spa 2 U LLC / dba Le Nu Spa offers a vary percent discount off of My Spa 2 U LLC / dba Le Nu Spa products/services.

This employee discount extends to Employees only. For purposes of this policy, an immediate family member is a parent, sibling, spouse, domestic partner, or child. Prohibited use of employee discounts may result in disciplinary action, up to and including termination of employment.

As an employee, one service of $49.95 is placed on your gift card on the 1st day of each month. If you want to enjoy other services such as a Facial, Massage, Mani/Pedi, Wax, etc… then that service will be charged at regular price with a discount of 25% off. All products are discounted at our wholesale price. When scheduling services, please let a Receptionist know so that the service can be booked and your time can be blocked if you are working that day. Add-ons such as Gel Polish and Design are not discounted. Services are to be paid on the day of the service.

Questions regarding this policy should be directed to the Spa Manager.

5.2 Military Leave

My Spa 2 U LLC / dba Le Nu Spa grants employees unpaid time off for service, training and other obligations in the uniformed services in accordance with the Uniformed Services Employment and Reemployment Rights Act (USERRA) and any other applicable state law.

All employees requesting time off for military service must provide advance notice to their immediate supervisor, unless military necessity prevents such notice or it is otherwise impracticable. Continuation of health insurance benefits is available during military leave subject to the terms and conditions of the group health plan and applicable law.

Employees are eligible for reemployment for up to five years from the date their military leave began. The period an individual has to apply for reemployment or report back to work after military service is based on time spent on military duty and on applicable law. For reinstatement guidelines, contact the Spa Manager.

Employees who qualify for reemployment will return to work at a pay level and status equal to that which they would have attained had they not taken military leave. They will be treated as though they were continuously employed for purposes of determining benefits based on length of service.

My Spa 2 U LLC / dba Le Nu Spa complies with all rights and protections under all applicable state laws granting time off for service, training and other obligations in the uniformed services. This includes, but is not limited to, benefits entitlement and continuation, notice and recertification requirements, and reemployment application requirements.

Questions regarding this policy should be directed to the Spa Manager.
5.3 Jury Duty

My Spa 2 U LLC / dba Le Nu Spa encourages employees to fulfill their civic responsibilities when called upon to serve as a juror. Employees must provide their immediate supervisor with a copy of their jury summons as soon as possible so that the supervisor may make arrangements to accommodate their absence.

Employees on jury duty must report to work on workdays, or parts of workdays, when they are not required to serve. Either My Spa 2 U LLC / dba Le Nu Spa or the employee may request an excuse from jury duty if it is determined that the employee's absence would create serious operational difficulties.

5.4 Workers’ Compensation

Employees who are injured on the job at My Spa 2 U LLC / dba Le Nu Spa are eligible for Workers' Compensation benefits. Such benefits are provided at no cost to employees and cover any injury or illness sustained in the course of employment that requires medical treatment.

Lost time or medical expenses incurred as a result of an accident or injury which occurred while an employee was on the job will be compensated for in accordance with workers' compensation laws. This protection is paid for in full by My Spa 2 U LLC / dba Le Nu Spa. No premium is charged for this coverage and no individual enrollment is required. My Spa 2 U LLC / dba Le Nu Spa will provide medical care and a portion of lost wages through our insurance carrier.

All job-related accidents or illnesses must be reported to an employee's supervisor immediately upon occurrence. Supervisors will then immediately contact the Spa Manager to obtain the required claim forms and instructions.

5.5 Domestic Violence Leave (North Carolina Employees)

An employee who is a victim of domestic violence or sexual assault may be entitled to a reasonable amount of leave to obtain or attempt to obtain relief under North Carolina's domestic violence law.

Except in cases of imminent danger to the health or safety of the employee, an employee requesting domestic violence leave must inform his or her supervisor of the need for leave as soon as practical.

Employees must be prepared to provide My Spa 2 U LLC / dba Le Nu Spa with certification to verify the employee's eligibility for the leave requested, such as a police report, a court order, or evidence that they appeared in court.

Domestic violence leave is unpaid; however, employees may use accrued paid time off for this purpose.

5.6 Elected Official Leave (North Carolina Employees)
Employees who serve as precinct officials will be granted leave on Election Day or Canvass Day in order to perform the duties of the position to which they have been appointed. The leave is unpaid; however, employees may opt to use accrued paid time off for this purpose.

An employee must provide at least 30 days advance written notice of his or her intention to take leave to serve as a precinct official. Requests must be submitted to the employee's supervisor.

Employees must be prepared to provide My Spa 2 U LLC / dba Le Nu Spa with certification to verify the employee's eligibility for the leave requested.

5.7 School Visitation Leave (North Carolina Employees)

Employees may be eligible to take up to 4 hours per year of leave to attend or otherwise be involved at their child's school. To be eligible for such leave, the employee must be the child's parent, guardian or person standing in the place of a parent of a school-aged child.

To the extent possible, employees must provide 2 days' advance written notice of their need for leave under this policy. When possible, employees should consult with their supervisor to schedule the leave so that it does not unduly disrupt My Spa 2 U LLC / dba Le Nu Spa's operations.

My Spa 2 U LLC / dba Le Nu Spa may require written verification from the child's school that the employee attended or was otherwise involved in that school during the time leave was taken.

Leave is unpaid; however, employees may use accrued paid time off for this purpose.

5.8 Emergency Paid Sick Leave for COVID-19

Under the federal Families First Coronavirus Response Act (FFCRA), employees may be entitled to emergency paid sick leave in certain situations related to the coronavirus disease of 2019 (COVID-19). The FFCRA took effect on April 1, 2020 and expires on December 31, 2020.

Basic Leave Entitlement:

Full-time employees are entitled to up to 80 hours of paid sick leave. Part-time employees are entitled to paid sick leave in the amount of the average number of hours they work over a two-week period.

Use of Emergency Paid Sick Leave:

Employees are entitled to use the leave when they are unable to work (or telework) because of the following reasons:

- The employee is subject to a federal, state, or local quarantine or isolation order related to COVID-19 or is caring for an individual who is subject to such an order.
• The employee has been advised by a healthcare provider to self-quarantine due to concerns related to COVID-19 or is caring for an individual who has been advised to self-quarantine.
• The employee is experiencing symptoms of COVID-19 and seeking a medical diagnosis.
• The employee is caring for a son or daughter if their school or place of care has been closed, or their childcare provider is unavailable, due to COVID-19 precautions.
• The employee is experiencing any other substantially similar condition specified by the Secretary of Health and Human Services in consultation with the Secretary of the Treasury and the Secretary of Labor.

For leave to take care of an individual in quarantine, isolation, or self-quarantine, the individual must be an employee's immediate family member, a person who regularly resides in the employee's home, or someone with whom the employee cares for. An employee may take emergency paid sick leave under this provision if the individual depends on the employee to care for them and is either:

• Subject to a quarantine or isolation order (as defined); or
• Has been advised to self-quarantine by a health care provider because of a belief that the individual has, or may have, COVID-19, or is particularly vulnerable to COVID-19.

**Note:** Employees won’t be required to use other paid leave provided by My Spa 2 U LLC / dba Le Nu Spa before they use emergency paid sick leave available under the FFCRA. Additionally, employees won’t be required to find a replacement to cover their hours during time off.

**Pay During Leave:**

During the sick leave provided by this policy, employees will generally be paid their regular rate of pay or the applicable minimum wage, whichever is higher, up to a maximum of $511 per day (and a total of $5,110). However, leave to care for an individual on quarantine/isolation/self-quarantine or a child whose school or daycare is closed or childcare provider unavailable will be compensated at 2/3 of the employee's regular rate of pay, up to a maximum of $200 per day (and a total of $2,000).

**Employee Documentation:**

Prior to taking emergency paid sick leave under the FFCRA, an employee must provide documentation containing the:

• Employee's name;
• Date(s) for which leave is requested
• Qualifying reason for the leave; and
• Oral or written statement that the employee is unable to work because of a qualified reason.

Additional documentation is required depending on the reason for the need for leave:

• For a quarantine or isolation order, the employee must also provide the name of the government entity that issued the order.
• If a healthcare provider advised self-isolation, the employee must also provide the name of the healthcare provider.
• To care for a son or daughter, an employee must also provide the name of the son or daughter; the name of the school, place of care, or child care provider that has closed or become unavailable; and a statement that
no other suitable person will be caring for the son or daughter during the period for which the employee takes leave under the FFCRA.

My Spa 2 U LLC / dba Le Nu Spa may also request an employee to provide additional material needed to support a request for tax credits pursuant to the FFCRA.

Job Restoration:

Upon expiration of the leave under this policy, employees will generally be reinstated to their position with equivalent seniority, benefits, pay and other terms and conditions of employment.

Retaliation Prohibited:

My Spa 2 U LLC / dba Le Nu Spa will not take adverse action against an employee for exercising their rights under the law.

If you have questions about this policy, contact your supervisor or the Spa Manager.

5.9 Public Health Emergency Leave/Expanded Family and Medical Leave

Under the federal Families First Coronavirus Response Act (FFCRA), employees may be entitled to public health emergency leave (PHEL), also known as Expanded FMLA. The FFCRA took effect on April 1, 2020 and expires on December 31, 2020.

Employee Eligibility:

To be eligible for PHEL/Expanded FMLA, an employee must have worked for My Spa 2 U LLC / dba Le Nu Spa for at least 30 calendar days prior to the leave.

Use of PHEL:

Eligible employees may use up to 12 weeks of job-protected leave to care for their son or daughter under 18 years of age if their school or place of care has been closed, or their childcare provider is unavailable, due to a public health emergency.

Documentation:

Prior to taking PHEL/Expanded FMLA, an employee must provide documentation containing:

- The employee's name;
- Date(s) for which leave is requested;
- Qualifying reason for the leave;
- The name of the son or daughter;
- The name of the school, place of care, or child care provider that has closed or become unavailable; and
- A statement that the employee is unable to work because of a qualified reason and that no other suitable person will be caring for the son or daughter during the period for which the employee takes leave under the FFCRA.

My Spa 2 U LLC / dba Le Nu Spa may also request an employee to provide additional material needed to support a request for tax credits pursuant to the FFCRA.

**Pay During Leave:**

The first two weeks of PHEL/Expanded FMLA may be unpaid, but the employee may elect to substitute any accrued paid leave, including emergency paid sick leave, during this period. Employees will be paid for PHEL/Expanded FMLA after the first two weeks, at a rate of at least two-thirds their regular rate of pay, up to a maximum of $200 per day.

**Protection of Group Health Insurance Benefits:**

During leave under this policy, eligible employees are entitled to receive group health plan coverage under the same terms and conditions as if they had continued to work.

**Job Restoration:**

At the end of PHEL, employees are generally entitled to return to the same or equivalent position they had when the leave began. However, My Spa 2 U LLC / dba Le Nu Spa may be exempt from this requirement if it has fewer than 25 employees and:

- The employee’s position doesn’t exist after PHEL due to economic conditions or other changes in operating conditions that affect employment and were caused by a public health emergency during the period of leave;
- My Spa 2 U LLC / dba Le Nu Spa makes reasonable efforts to restore the employee to a position equivalent to the position the employee held before the leave; and
- My Spa 2 U LLC / dba Le Nu Spa makes reasonable efforts to contact the employee if an equivalent position becomes available within the next year.

**Interaction with Federal FMLA Leave:**

Total leave under federal FMLA, including PHEL and for previously existing FMLA-qualifying situations, is generally limited to 12 weeks. For instance, if an employee uses 12 weeks of PHEL, they generally wouldn't be eligible for another 12 weeks of federal FMLA for the birth of a child (another FMLA-qualifying event) in the same 12-month period.

The federal FMLA has an exception to the 12-week limit in the case of leave to care for a covered servicemember with a serious injury or illness, which has a 26-week limit. In cases in which employees use this type of leave and PHEL, the employee would be limited to a total of 26 weeks of leave in a single 12-month period under federal law.

**Retaliation Prohibited**

My Spa 2 U LLC / dba Le Nu Spa will not take adverse action against an employee for exercising their rights under the law.
If you have questions about this policy, contact your supervisor or the Spa Manager.
6. Employee Conduct

6.1 Standards of Conduct

My Spa 2 U LLC / dba Le Nu Spa's rules and standards of conduct are essential to a productive work environment. As such, employees must familiarize themselves with, and be prepared to follow, the Company’s rules and standards.

While not intended to be an all-inclusive list, the examples below represent behavior that is considered unacceptable in the workplace. Behaviors such as these, as well as other forms of misconduct, may result in disciplinary action, up to and including termination of employment:

- Theft or inappropriate removal/possession of property
- Falsification of timekeeping records
- Possession, distribution, sale, transfer, manufacture or use of alcohol or illegal drugs in the workplace
- Fighting or threatening violence in the workplace
- Making maliciously false statements about co-workers
- Threatening, intimidating, coercing, or otherwise interfering with the job performance of fellow employees or visitors
- Negligence or improper conduct leading to damage of company-owned or customer-owned property
- Violation of safety or health rules
- Smoking in the workplace
- Sexual or other unlawful or unwelcome harassment
- Excessive absenteeism
- Unauthorized use of telephones, computers, or other company-owned equipment on working time. Working time does not include break periods, meal times, or other specified periods during the workday when employees are not engaged in performing their work tasks.
- Unauthorized disclosure of any “business secrets” or other confidential or non-public proprietary information relating to the Company’s products, services, customers or processes. *Wages and other conditions of employment are not considered to be confidential information.*

This policy is not intended to restrict an employee’s right to discuss, or act together to improve, wages, benefits and working conditions with co-workers or in any way restrict employees’ rights under the National Labor Relations Act.

Other forms of misconduct not listed above may also result in disciplinary action, up to and including termination of employment. If you have questions regarding My Spa 2 U LLC / dba Le Nu Spa’s standards of conduct, please direct them to your supervisor or the Spa Manager.

6.2 Disciplinary Action

Disciplinary action at My Spa 2 U LLC / dba Le Nu Spa is intended to fairly and impartially correct behavior and performance problems early on and to prevent reoccurrence.

Disciplinary action may involve any of the following: verbal warning, written warning, suspension with or without pay, and termination of employment, depending on the severity of the problem and the frequency of occurrence. My Spa 2
U LLC / dba Le Nu Spa reserves the right to administer disciplinary action at its discretion and based upon the circumstances.

My Spa 2 U LLC / dba Le Nu Spa recognizes that certain types of employee behavior are serious enough to justify termination of employment, without observing other disciplinary action first.

These violations include but are not limited to:

- Workplace violence
- Harassment
- Theft of any kind
- Insubordinate behavior
- Vandalism or destruction of company property
- Presence on company property during non-business hours
- Use of company equipment and/or company vehicles without prior authorization
- Indiscretion regarding personal work history, skills, or training
- Divulging My Spa 2 U LLC / dba Le Nu Spa business practices or any other confidential information
- Any misrepresentation of My Spa 2 U LLC / dba Le Nu Spa to a customer, a prospective customer, the general public, or an employee

6.3 Confidentiality

My Spa 2 U LLC / dba Le Nu Spa takes the protection of Confidential Information very seriously. “Confidential Information” includes, but is not limited to, computer processes, computer programs and codes, customer lists, customer preferences, customers’ personal information, company financial data, marketing strategies, proprietary production processes, research and development strategies, pricing information, business and marketing plans, vendor information, software, databases, and information concerning the creation, acquisition or disposition of products and services.

Confidential Information also includes the Company’s intellectual property and information that is not otherwise public. Intellectual property includes, but is not limited to, trade secrets, ideas, discoveries, writings, trademarks, and inventions developed through the course of your employment with My Spa 2 U LLC / dba Le Nu Spa and as a direct result of your job responsibilities with My Spa 2 U LLC / dba Le Nu Spa. Wages and other conditions of employment are not considered to be Confidential Information.

To protect such information, employees may not disclose any confidential or non-public proprietary information about the Company to any unauthorized individual. If you receive a request for Confidential Information, you should immediately refer the request to your supervisor.

The unauthorized disclosure of Confidential Information belonging to the Company, and not otherwise available to persons or companies outside of My Spa 2 U LLC / dba Le Nu Spa, may result in disciplinary action, up to and including termination of employment. If you leave the Company, you may not disclose or misuse any Confidential Information.
This policy is not intended to restrict an employee’s right to discuss, or act together to improve, wages, benefits and working conditions with co-workers or in any way restrict employees’ rights under the National Labor Relations Act.

Questions regarding this policy should be directed to the Spa Manager.

6.4 Personal Appearance

The purpose of My Spa 2 U LLC / dba Le Nu Spa’s personal appearance policy is to ensure a safe and sanitary workplace for all employees. My Spa 2 U LLC / dba Le Nu Spa strives to maintain a professional working environment that promotes efficiency, positive employee morale and promotes a professional image. During business hours or when representing My Spa 2 U LLC / dba Le Nu Spa, employees are expected to use common sense and good judgment in order to meet the goals of this policy.

Generally, employees should wear appropriate clothing, observe high standards of personal hygiene, and dress and groom themselves according to the requirements of their positions. While not intended to be an all-inclusive list, the examples below are considered appropriate workplace attire:

- Black pants (no Capri pants and no shorts)
- Company provided uniforms
- Only company approved uniforms

If management designates "casual days," an employee's casual dress must still be clean, neat and project a professional image.

Generally, employees should maintain a clean and neat appearance and should refrain from wearing stained, wrinkled, frayed, or revealing clothing to the workplace. Employees are urged to use their discretion when determining what is appropriate to wear to work. Employees who wear inappropriate attire to work may be sent home to change their clothing.

My Spa 2 U LLC / dba Le Nu Spa understands that in certain situations, the Company may need to make exceptions to this policy based on an employee’s religion, disability, or other characteristic protected under federal, state or local law. In accordance with all applicable laws, the Company will make every effort to provide reasonable accommodation as necessary unless doing so would cause an undue hardship on My Spa 2 U LLC / dba Le Nu Spa.

Questions regarding appropriate workplace attire should be directed to your supervisor or the Spa Manager.

6.5 Workplace Violence

My Spa 2 U LLC / dba Le Nu Spa strictly prohibits workplace violence, including any act of intimidation, threat, harassment, physical violence, verbal abuse, aggression or coercion against a coworker, vendor, customer, or visitor.

Prohibited actions, include, but are not limited to the following examples:
- Physically injuring another person
- Threatening to injure another person
- Engaging in behavior that subjects another person to emotional distress
- Using obscene, abusive or threatening language or gestures
- Bringing an unauthorized firearm or other weapon onto company property
- Threatening to use or using a weapon while on company premises, on company-related business, or during job-related functions
- Intentionally damaging property

All threats or acts of violence should be reported immediately to your supervisor or security personnel. Employees should warn their supervisors or security personnel of any suspicious workplace activity that they observe or that appears problematic. Employee reports made pursuant to this policy will be investigated promptly and will be kept confidential to the maximum extent possible. My Spa 2 U LLC / dba Le Nu Spa will not tolerate any form of retaliation against any employee for making a report under this policy.

My Spa 2 U LLC / dba Le Nu Spa will take prompt remedial action, up to and including immediate termination, against any employee found to have engaged in threatening behavior or acts of violence.

6.6 Drug & Alcohol Use

My Spa 2 U LLC / dba Le Nu Spa is committed to maintaining a workplace free of substance abuse. No employee or individual who performs work for My Spa 2 U LLC / dba Le Nu Spa is allowed to consume, possess, sell, purchase, or be impaired by alcohol or illegal drugs, as defined under federal and/or state law, on any property owned by or leased on behalf of My Spa 2 U LLC / dba Le Nu Spa, or in any vehicle owned or leased on behalf of My Spa 2 U LLC / dba Le Nu Spa or while on Company business.

The use of over-the-counter drugs and legally prescribed drugs is permitted as long as they are used in the manner for which they were prescribed and provided that such use does not hinder an employee's ability to safely perform their job. Employees should inform their supervisor if they believe their medication will impair their job performance, safety or the safety of others, or if they believe they need a reasonable accommodation when using such medication.

My Spa 2 U LLC / dba Le Nu Spa will not tolerate employees who report for duty while impaired by the use of alcohol or drugs. All employees should report evidence of alcohol or drug abuse to their supervisor or the Spa Manager immediately. In cases in which the use of alcohol or drugs creates an imminent threat to the safety of persons or property, employees are required to report the violation. Failure to do so may result in disciplinary action, up to and including termination of employment.

As a part of our effort to maintain a workplace free of substance abuse, My Spa 2 U LLC / dba Le Nu Spa employees may be asked to submit to a medical examination and/or clinical testing for the presence of alcohol and/or drugs. Within the limits of federal, state, and local laws, My Spa 2 U LLC / dba Le Nu Spa reserves the right to examine and test for drugs and alcohol at our discretion.

As a condition of your employment with My Spa 2 U LLC / dba Le Nu Spa, employees must comply with this Drug & Alcohol Use Policy. Be advised that no part of the Drug & Alcohol Use Policy shall be construed to alter or amend the at-will employment relationship between My Spa 2 U LLC / dba Le Nu Spa and its employees.
Employees found in violation of this policy may be subject to disciplinary action, up to and including termination of employment.

6.7 Sexual & Other Unlawful Harassment

My Spa 2 U LLC / dba Le Nu Spa is committed to a work environment in which all individuals are treated with respect. My Spa 2 U LLC / dba Le Nu Spa expressly prohibits discrimination and all forms of employee harassment based on race, color, religion, sex, pregnancy, national origin, age, disability, military or veteran status, or status in any group protected by state or local law.

Sexual harassment is a form of discrimination and is prohibited by law. For purposes of this policy sexual harassment is defined as unwelcome sexual advances, requests for sexual favors, and other verbal or physical conduct of a sexual nature when this conduct explicitly or implicitly affects an individual's employment, unreasonably interferes with an individual's work performance, or creates an intimidating, hostile, or offensive work environment. Unwelcome sexual advances (either verbal or physical), requests for sexual favors, and other verbal or physical conduct of a sexual nature constitute sexual harassment when: (1) submission to such conduct is made either explicitly or implicitly a term or condition of employment; (2) submission or rejection of the conduct is used as a basis for making employment decisions; or, (3) the conduct has the purpose or effect of interfering with work performance or creating an intimidating, hostile, or offensive work environment.

Sexual and unlawful harassment may include a range of behaviors and may involve individuals of the same or different gender. These behaviors include, but are not limited to:

- Unwanted sexual advances or requests for sexual favors.
- Sexual or derogatory jokes, comments, or innuendo
- Unwelcomed physical interaction
- Insulting or obscene comments or gestures
- Offensive email, voicemail, or text messages
- Suggestive or sexually explicit posters, calendars, photographs, graffiti, or cartoons
- Making or threatening reprisals after a negative response to sexual advances
- Visual conduct that includes leering, making sexual gestures, or displaying of sexually suggestive objects or pictures, cartoons or posters
- Verbal sexual advances or propositions
- Physical conduct that includes touching, assaulting, or impeding or blocking movements
- Abusive or malicious conduct that a reasonable person would find hostile, offensive, and unrelated to the Company's legitimate business interests
- Any other visual, verbal, or physical conduct or behavior deemed inappropriate by the Company

Harassment on the basis of any other protected characteristic is also strictly prohibited.

Complaint Procedure:

My Spa 2 U LLC / dba Le Nu Spa strongly encourages the reporting of all instances of discrimination, harassment, or retaliation. If you believe you have experienced or witnessed harassment or discrimination based on sex, race, national origin, disability, or another factor, promptly report the incident to your supervisor. If you believe it would be inappropriate to discuss the matter with your supervisor, you may bypass your supervisor and report it directly to:
Any reported allegations of harassment or discrimination will be investigated promptly, thoroughly, and impartially.

Any employee found to be engaged in any form of sexual or other unlawful harassment may be subject to disciplinary action, up to and including termination of employment.

Retaliation Prohibited:

My Spa 2 U LLC / dba Le Nu Spa expressly prohibits retaliation against any individual who reports discrimination or harassment, or assists in investigating such charges. Any form of retaliation is considered a direct violation of this policy and, like discrimination or harassment itself, will be subject to disciplinary action, up to and including termination of employment.

6.8 Telephone Usage

My Spa 2 U LLC / dba Le Nu Spa telephones are intended for the sole use of conducting company business. Personal use of the Company's telephones and individually owned cell phones during business hours should be kept to a minimum or for emergency purposes only. We ask that personal calls only be made or received outside of working hours, including during lunch or break time. Long distance phone calls which are not strictly business-related are expressly prohibited.

Any employee found in violation of this policy will be subject to disciplinary action, up to and including termination of employment.

6.9 Personal Property

Employees should use their discretion when bringing personal property into the workplace. My Spa 2 U LLC / dba Le Nu Spa assumes no risk for any loss or damage to personal property.

Additionally, employees may not possess or display any property that may be viewed as inappropriate or offensive on My Spa 2 U LLC / dba Le Nu Spa premises.

6.10 Use of Company Property

Company property refers to anything owned by the company: physical, electronic, intellectual, or otherwise. The use of company property is for business necessity only.
When materials or equipment are assigned to an employee for business, it is the employee’s responsibility to see that the equipment is used properly and cared for properly. However, at all times, equipment assigned to the employee remains the property of the Company, and is subject to reassignment and/or use by the Company without prior notice or approval of the employee. This includes, but is not limited to, computer equipment and data stored thereon, voicemail, records, and employee files.

My Spa 2 U LLC / dba Le Nu Spa has created specific guidelines regarding the use of company equipment. Below is a list of employee responsibilities and limitations with regards to company property.

**Personal use of company property:**

Company property is not permitted to be taken from the premises without proper written authority from company management.

**Company Tools:**

All necessary tools are furnished to employees in order to assist them in their required duties. Each employee is, in turn, responsible for these tools. Tools damaged or stolen as a result of an employee’s negligence will, to the extent permitted by federal, state and local law, be charged to the employee.

**Care of Company Property:**

Office areas should be kept neat and orderly and all equipment should be well-maintained. The theft, misappropriation, or unauthorized removal, possession, or use of company property or equipment is expressly prohibited.

Any action in contradiction to the guidelines set herein may result in disciplinary action, up to and including termination of employment.

**6.11 Smoking**

My Spa 2 U LLC / dba Le Nu Spa provides a smoke-free environment for its employees, customers, and visitors. Smoking, including the use of e-cigarettes and vaporizers, is prohibited throughout the workplace. We have adopted this policy because we have a sincere interest in the health of our employees and in maintaining pleasant working conditions.

**6.12 Visitors in the Workplace**

To ensure the safety and security of My Spa 2 U LLC / dba Le Nu Spa and its employees, only authorized visitors are permitted on Company premises and in Company facilities.

All visitors must enter through the main reception area and check in with the front desk. Authorized visitors will be escorted to their destination and must be accompanied by a representative of the Company at all times.
6.13 Computer, Email & Internet Usage

Computers, email, and the Internet allow My Spa 2 U LLC / dba Le Nu Spa employees to be more productive. However, it is important that all employees use good business judgment when using My Spa 2 U LLC / dba Le Nu Spa’s electronic communications systems (ECS).

Standards of Conduct and ECS

My Spa 2 U LLC / dba Le Nu Spa strives to maintain a workplace free of discrimination and harassment. Therefore, My Spa 2 U LLC / dba Le Nu Spa prohibits the use of the Company’s ECS for bullying, harassing, discriminating, or engaging in other unlawful misconduct, in violation of the Company’s policy against discrimination and harassment.

Copyright and other Intellectual Property

Respect all copyright and other intellectual property laws. For the Company’s protection as well as your own, it is critical that you show proper respect for the laws governing copyright, fair use of copyrighted material owned by others, trademarks and other intellectual property, including the Company’s own copyrights, trademarks and brands. Employees are also responsible for ensuring that, when sending any material over the Internet, they have the appropriate distribution rights.

My Spa 2 U LLC / dba Le Nu Spa purchases and licenses the use of various computer software for business purposes and does not own the copyright to this software or its related documentation. Unless authorized by the software developer, My Spa 2 U LLC / dba Le Nu Spa does not have the right to reproduce such software for use on more than one computer. Employees may only use software according to the software license agreement. My Spa 2 U LLC / dba Le Nu Spa prohibits the illegal duplication of software and its related documentation.

ECS Guidelines

The following behaviors are examples of previously stated or additional actions and activities under this policy that are prohibited:

- Sending or posting discriminatory, harassing, or threatening messages or images about coworkers, supervisors or the Company that violate the Company’s policy against discrimination and harassment.
- Stealing, using, or disclosing someone else’s code or password without authorization.
- Pirating or downloading Company-owned software without permission.
- Sending or posting the Company’s confidential material, trade secrets, or non-public proprietary information outside of the Company. Wages and other conditions of employment are not considered confidential material.
- Violating copyright laws and failing to observe licensing agreements.
- Participating in the viewing or exchange of pornography or obscene materials.
- Sending or posting messages that threaten, intimidate, coerce, or otherwise interfere with the job performance of fellow employees.
- Attempting to break into the computer system of another organization or person.
- Refusing to cooperate with a security investigation.
- Using the Internet for gambling or any illegal activities.
• Sending or posting messages that disparage another organization's products or services.
• Passing off personal views as representing those of My Spa 2 U LLC / dba Le Nu Spa.

Privacy and Monitoring

Computer hardware, software, email, Internet connections, and all other computer, data storage or ECS provided by My Spa 2 U LLC / dba Le Nu Spa are the property of My Spa 2 U LLC / dba Le Nu Spa. Employees have no right of personal privacy when using My Spa 2 U LLC / dba Le Nu Spa's ECS. To ensure productivity of employees, compliance with this policy and with all applicable laws, including harassment and anti-discrimination laws, computer, email and Internet usage may be monitored.

This policy is not intended to restrict an employee’s right to discuss, or act together to improve, wages, benefits and working conditions with co-workers or in any way restrict employees’ rights under the National Labor Relations Act.

Violations of this policy may result in disciplinary action, up to and including termination of employment. Questions or concerns related this policy should be directed to your supervisor or the Spa Manager.

6.14 Company Supplies

Only authorized persons may purchase supplies in the name of My Spa 2 U LLC / dba Le Nu Spa. No employee whose regular duties do not include purchasing shall incur any expense on behalf of My Spa 2 U LLC / dba Le Nu Spa by any promise or representation without express written approval.

All requests for supplies should be given to the supervisor 1 week in advance.
7. Timekeeping & Payroll

7.1 Attendance & Punctuality

Absenteeism and tardiness place an undue burden on other employees and on the Company. My Spa 2 U LLC / dba Le Nu Spa expects regular attendance and punctuality from all employees. This means being in the workplace, ready to work, at your scheduled start time each day and completing your entire shift. Employees are also expected to return from scheduled meal and break periods on time.

If an employee is unexpectedly unable to report for work for any reason, he or she must directly notify their supervisor as early as possible, and preferably prior to their scheduled starting time. It is not acceptable to leave a voicemail message with a supervisor, except in extreme emergencies. In cases that warrant leaving a voicemail message or when an employee’s direct supervisor is unavailable, a follow-up call must be made later that day.

EMERGENCIES If you are unable to come to work due to an emergency, you must send a Group Text to supervisor, spa manager, owner as soon as possible. You can find all Staff Contact located at the Front Desk and the Side Desks.

Employees, who are going to be absent for more than one day, should contact their supervisor on each day of their absence. My Spa 2 U LLC / dba Le Nu Spa reserves the right to ask for a physician's statement in the event of a long-term illness (three consecutive days), or multiple illnesses or injuries.

If an employee fails to notify their supervisor after three consecutive days of absence, My Spa 2 U LLC / dba Le Nu Spa will presume that the employee has voluntarily resigned. My Spa 2 U LLC / dba Le Nu Spa will review any extenuating circumstances that may have prevented him or her from calling in before the employee is removed from payroll.

VACATION/TIME OFF All requests for time off must be done in writing. Forms are found at the front behind the reception area in the second drawer. Keep in mind a request is not a guaranteed time off until approved by the Spa Manager or Owner. Every effort is made possible to grant a request for time off and/or vacation.

- Submit a request 4 weeks prior to the time needed off
- Maximum 2 weeks per year, not to be taken all at one time
- A block of time off more than 3 days cannot be approved during July to December (only emergencies)

Should undue or recurrent absence and tardiness become apparent, the employee will be subject to disciplinary action, up to and including termination of employment.

This policy is not intended to restrict an employee’s right to discuss, or act together to improve, wages, benefits and working conditions with co-workers or in any way restrict employees’ rights under the National Labor Relations Act.

7.2 Timekeeping

It is the Company’s policy to comply with applicable laws that require records to be maintained of the hours worked by our employees. Every employee is responsible for accurately recording time worked.
In addition to recording arrival and departure time, non-exempt employees are required to accurately record the start and end of each meal period as well as any departure for non-work related reasons. Any errors in time records, must be immediately reported to your supervisor.

Absent prior authorization, non-exempt employees are not permitted to start work until their scheduled starting time or work past their scheduled ending time.

My Spa 2 U LLC / dba Le Nu Spa strictly prohibits non-exempt employees from working off the clock for any reason. All time spent working must be logged and accounted for; this includes time spent using electronic devices for work-related purposes.

Vacation days, sick days, holidays, and absences for jury duty, funeral leave or military training must be specifically recorded by all employees.

It is the responsibility of all employees to submit and approve their time records each week.

Each employee who is paid hourly is responsible forclocking in and out at the computer in the back. If you arrive and it is not on, please turn it on and log in.

If you don’t clock in/out then you won’t get paid. If you forget to clock in, please let the Spa Manager or Owner know so that the correct times can be put into the system.

Altering, falsifying, tampering with time records, or recording time on another employee's time record may result in disciplinary action up to and including termination of employment.

7.3 Paydays

My Spa 2 U LLC / dba Le Nu Spa employees are paid on a Bi-weekly basis. In the event that a regularly scheduled payday falls on a holiday, employees will be paid on the day preceding the holiday, unless otherwise required by state law.

Paychecks will not, under any circumstances, be given to any person other than the employee without written authorization. Paychecks may also be mailed to the employee's listed address or, upon advance written authorization, deposited directly into an employee's bank account. Employees who elect payment through direct deposit will receive an itemized statement of wages when the Company makes direct deposits.

In the event of employee termination, the employee will receive their accrued pay in accordance with applicable federal, state and local laws.

7.4 Payroll Deductions

My Spa 2 U LLC / dba Le Nu Spa makes deductions from employee pay only in circumstances permitted by applicable law. This includes, but is not limited to, mandatory deductions for income tax withholding and Social Security and Medicare contributions as well as voluntary deductions for health insurance premiums and other related
contributions.

If you believe that an improper deduction has been made from your pay, raise the issue with the Spa Manager immediately. My Spa 2 U LLC / dba Le Nu Spa will promptly investigate. If the investigation reveals that you were subjected to an improper deduction from pay, you will be reimbursed promptly.